

PROCEDURE FOR CLAIMS

Dear Customer,

As per terms and conditions of travel insurance policy, in case of any emergency, please contact to Assistance Service Provider at contact details given below for direct settlement, which is mandatory for all travel insurance claims. Moreover, the insured is required to obtain and submit all original claim documents like FIR (Police Report), medical bills, payment receipts, medical reports, letters from airline and further documents may be required for submission to Assistance Service Provider at the time of claim in order to meet settlement requirement.

The detail of contact numbers are as under:

24/7 NON-STOP INTERNATIONAL TRAVEL INSURANCE ASSISTANCE

Country	Telephone Number
Worldwide	00 34 85 61 40 046
UK	00 44 1513 2500 56
USA	00 1 954 239 1266
UAE	00 971 4278 3514
Thailand	00 66 600 035 532
Lebanon	00 961 1 517 107
WhatsApp Number	00 961 3 190 210

Email: claims@isaassist.com